



## Suzuki real-world reliability shines through in What Car? reader survey

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Suzuki's Swift and Ignis provide excellent reliability for What Car? readers in 2023 (gaining top positions in the 'small car league table' and 'small SUV' categories, respectively...

*Suzuki tells us:*

(All words and images from Suzuki).

As the renowned small car experts, Suzuki is celebrating some very good news from the results of the latest annual What Car? Reliability Survey in which 21,732 readers reported on their ownership experience on cars up to five years old. Owners were asked if their car had suffered any faults over the last two years, how long the repairs took as well as how much it cost.

Of the 32 car brands measured and across 178 different models, the Swift ranked first in the small car league table with a score of 99.5 per cent. Just four per cent of Swift owners reported any issues with their cars, all remedial work was completed within a day and importantly, carried out free of charge. One owner commented; "My Swift has been so reliable; I'll get another one in a few years".

Moving to the small SUV category, Ignis also ranked first as the most dependable amongst its competitors with another very high score of 99.4 per cent. Vitara also joined Ignis in the top 10 and not far behind at 96.7 per cent.



As a brand overall, Suzuki ranked in the top four of the 32 manufacturers measured with a score of 96.9 per cent.

Claire Evans, Consumer Editor of What Car? comments: "If you're after an affordable and dependable small hatchback or SUV, the Suzuki Swift and Ignis are great options. Owners of both models told us they suffered very few faults and those that did occur were dealt with quickly for free".

In addition to strong reliability and low cost of ownership from the Suzuki range, further peace of mind is ensured with Service Activated Warranty which is offered once the car reaches the end of its three year / 60,000 miles manufacturer warranty period and booked in for its next scheduled service within the Suzuki Dealer network.

Launched in April last year, this warranty stays in place until the next qualifying service and is then simply renewed again up to a maximum vehicle age of seven years / 100,000 miles - whichever comes first.